



Integrity policy

Hälleviksstrands Båttaxi

Hälleviksstrands Båttaxi is responsible for the gathering of the personal data that is described in this integrity policy. In this integrity policy we describe how Hälleviksstrands Båttaxi processes and stores personal data. This integrity policy applies to: <https://www.halleviksstrandsbattaxi.se>

Personal data we gather and process

We process the following types of personal data:

- Basic information: name
- Contact information: telephone number, email address
- Billing information: transactional information, payment method
- Customer history and customer engagement: order confirmations and invoices
- Cookies: see information about cookies on our website

The personal data is normally gathered directly from you as a customer or generated as you use our services.

How we use personal data

Delivery of service

We use your personal data to fulfill our agreements with you, that is to say when you have ordered a service from us. The legal ground for gathering and processing personal data for this purpose is that the personal data is necessary for us to fulfill an agreement with you as a customer.

Handling of customer relations

We use your personal data to handle our customer relation with you. This includes customer service and handling of complaints. The legal ground for gathering and processing personal data for this purpose is that the personal data is necessary for us to fulfill an agreement with you as a customer.

Sales and marketing

We use personal data in connection with sale and marketing of our services, for instance through email correspondence with our customers. The legal ground for gathering and processing personal data for this purpose is our legitimate interest. You have the option to opt out of parts this data processing, for instance by opting out of receiving emails from us.

Complying with legal obligations

In some cases, we are required to process personal data due to other legal obligations. An example of this is personal information related to sales, which we are obliged to record according to the Bookkeeping Act (bokföringslagen). The legal ground for gathering and processing personal data for this purpose is that the processing is necessary to fulfill one of our legal obligations as a company.

Your rights

If you wish to exercise your rights, contact us at info@halleviksstrandsbattaxi.se

Right to access your personal data

You can request a copy of all the personal data we process that pertains to you. Contact the email address above to exercise your right of access.

Right to correct personal data

You have the right to request that we correct or complete any inaccurate or misleading information pertaining to you as a customer.

Right to erasure of personal data

You have the right to have your personal data deleted without delay. At any time, you can request that we delete data about you. However, please note that information we are required to retain due to other legal obligations (such as the Bookkeeping Act) will not be deleted.

Restriction of the procession of personal data

In certain situations, you can also request that we restrict the processing of your personal data. This is done by contacting us at the email address above.

Objecting the procession of personal data

If we process data pertaining to you because of reasons mentioned above, you have the right to object to our processing of your personal data. This is done by contacting us at the email address above.

Data portability

You have the right to access your personal data in a structured, commonly used and machine readable format. Contact the email address above to obtain your personal data.

You can complain about our processing of personal data

We hope you inform us if you are of the opinion that we are not following the Personal Data Act (personuppgiftslagen). Please let us know through the contact channel you have already established with us. You can also complain about our processing of personal data. This is done to the Swedish Authority for Privacy Protection (Integritetsskyddsmyndigheten).